

# CALL SCREENING APP - MY SERVICES MANAGEMENT

<https://myservices.gondtc.com/CallManagement>



For Tablets and Smartphones, load your ManageMyCalls App from the Google Play or Apple App Stores.



ManageMyCalls

## APP:

Enter Service Provider Address: **myservices.gondtc.com** in your App and press the **Save** button then **Continue**.

ManageMyCalls

Please enter the URL given to you by your Service Provider

myservices.gondtc.com

Save

*First time access: you will be asked to enter your: Username & Password (change default password at first login)*

ManageMyCalls

Please enter your Username and Password to sign in to your ManageMyCalls account

Both are assigned when service is ordered

Sign In

## PC online:

Enter **myservices.gondtc.com/CallManagement** in your browser.

Please enter your Username and Password to sign in to your ManageMyCalls account

Enter Username

Password

Both are assigned when service is ordered

Sign In

[Forgot Password?](#)

*Username & Password*

*If this is the first time accessing My Services Management, change this default password at first login, otherwise enter the password you previously created.*

Change Password, Sign Out or select Main Menu icon.



Click here to change your Password

Change Password

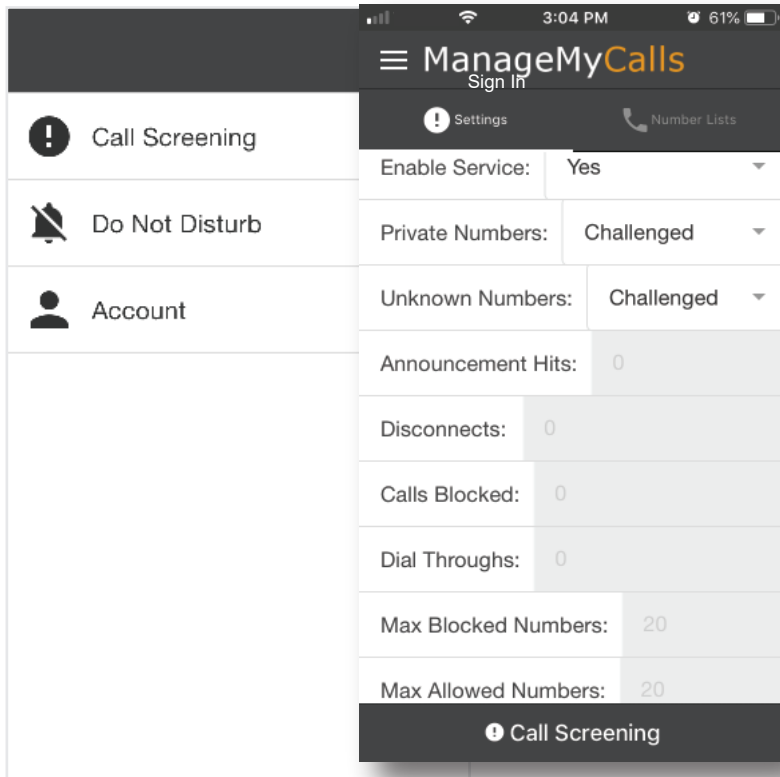
Click here to Sign Out

Sign Out

## Allowing and Blocking Specific Numbers

Select Main Menu icon 

Choose Call Screening (Settings)



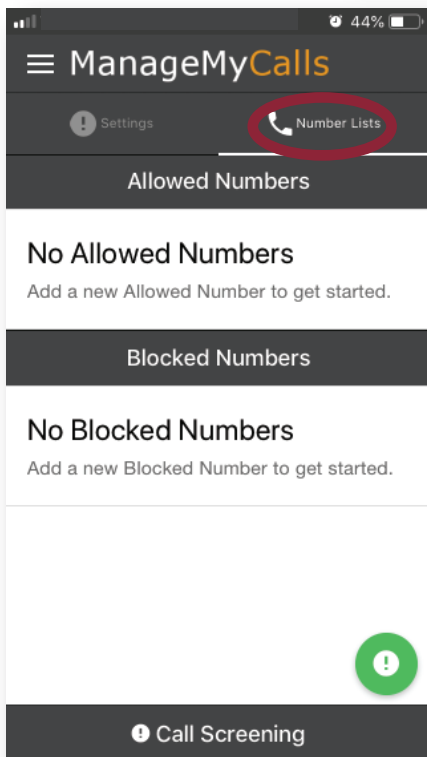
Choose Yes to enable the service or No to disable it.

The Default has been set to Challenge all calls that are blocked from displaying on your CallerID (Private) and out of area (Unknown) calls.

Leaving challenge on both types of calls help you get the maximum benefit out of your Call Screening Service.

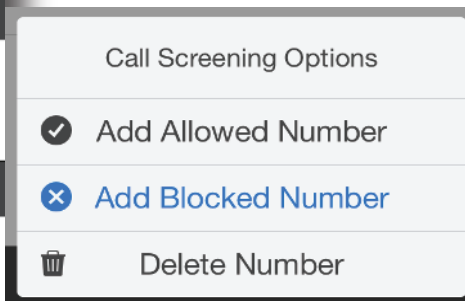
The number of Announcement Hits, Disconnects, Call Blocks, and Dial Throughs you receive, will display here.

Max Blocked Numbers and Max Allowed Numbers are pre-set system default numbers.



Select Number Lists

Choose Options window 



Choose Add Allowed Number or Add Blocked Number and enter the ten digit number (include Area Code) that you want Call Screening to Allow Unchallenged or Blocked from calling you.

Use Delete Number to remove any Allowed or Blocked numbers from your service list.

This service will remember your friends and family who have pressed the proper Challenge Digit response on their phone. They will be automatically added to the Allowed list.

If you need to increase the size of your Allowed or Blocked Number lists, please contact us.