



**LET US
BE YOUR
GUIDE**

NDTC DIGITAL TV USER GUIDE



Notes from your NDTC Technician:

TV #1

Location: _____

PIN #s: _____

Resolution/Aspect Ratio: _____

TV #2

Location: _____

PIN #s: _____

Resolution/Aspect Ratio: _____

TV #3

Location: _____

PIN #s: _____

Resolution/Aspect Ratio: _____

TV #4

Location: _____

PIN #s: _____

Resolution/Aspect Ratio: _____

Other Notes: _____

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FAQs

- For an up-to-date list of frequently asked questions, visit gondtc.com/faq.
- NDTC TV tutorials are available on channel 397. Tutorials begin on the half-hour. Tutorials are also available on our website at gondtc.com/resources.
- Cloud Digital Video Service (cDVR) is required for instructions referring to recording and playback functions.

Remote Control Key Functions



Remote Control Key Functions

Setup Use to program the remote to operate your TV, set top box (STB), VCR, DVD Player, etc.

List Displays a list of recorded programs, future programs, and series rules on your cDVR. Press List multiple times to toggle between them, and press Skip Back to toggle back to previous list.

Menu Access system features and Settings for your set top box.

Info Display basic details for the selected program.

Navigation Arrows Use within the guide to move up/down/forward or back. As a standalone, the Left Arrow key will bring up the Search function. As a standalone, the Right Arrow key will bring up the bottom channel information bar and allow you to Browse.

Guide Interactive Program Guide with 11 days of current and future program listings. Pressing the Guide button multiple times will toggle between the full screen and corner guide layouts, and then close the Guide.

Exit Return to the previous screen.

Red, Green, Yellow, Blue Access additional features on your STB. Shortcut keys for the Weather and What's Hot Apps, Search, Delete, etc.



Last Return to last channel or move up one level inside a category in the Menu.

Interactive Program Guide

Press the Guide button on the remote control to access the NDTC TV Guide and use the navigation arrow keys to browse programs. The Guide advances in 30-minute increments displaying future programming; a highlight appears around a selected channel. Press Page +/- to page up or down in the Guide. Press Day +/- to jump ahead or back 24 hours in the Guide. Press Info to display program information; press Info again to close the Info screen and return to the Guide. Press OK to choose the channel.

Search

3 Search Features

- 1 Press the Search key (left navigation arrow) on the remote, choose New Search to open a search window, and enter a title or partial title to search for. After entering text, press the Yellow button to Search. From the results, you are able to schedule a recording by pressing the Record button. Follow the on-screen prompts.
- 2 Press the Search key (left navigation arrow) on the remote, select History and it will display the last 18 searches that were performed. To save a search, highlight it and press the Green button. A small yellow star will appear in front of the search.
- 3 While viewing the Guide, select the desired program using the navigation arrows. Press the Yellow button. This will perform a full title search and display all instances of that title within the Guide. From the results, you are able to schedule a recording by pressing the Record button. Follow the on-screen prompts.

Parental Controls

Parental Controls allow you to restrict certain programming on each STB in your home. You have the flexibility to restrict rated shows on the STB in the family room, but leave the STB in the den unrestricted. Parental Controls need to be set on each STB.

Access the Main Menu and select Settings, then arrow right to highlight Parental, and press OK. You will find Parental Control options for Change PIN (Parental and Purchase PINs), Edit Locked, Set Ratings, Time Restriction, Cancel Override, and Options.

- 1 Within the Parental Controls menu, highlight Change PIN. Choose Ratings PIN or Purchase PIN. Enter your Old PIN, then your New PIN, and then re-enter your New PIN. Both PINs are a default of 0000.
- 2 Press OK to Save your PIN changes. A screen will appear on your TV to confirm a successful PIN change.

When a restricted program is accessed, a Parental Control Override screen appears. The override feature allows you to enter your PIN to temporarily allow the programming to be viewed.

For additional information on Parental Controls, call 701.662.1100.

Settings

To optimize your TV viewing experience, you can customize the way each STB in your home looks.

Press Menu to enter the Main Menu. Press the up/down arrows to move to Settings, and press OK. From here, you can customize Apps, Display, Edit Favorites, Guide, Parental, Phone, and Recording.

For additional information on Settings, call 701.662.1100.

Recording From the Guide

Whether you are choosing a program from the Guide or you are currently viewing the program when you decide to record it, the process to create a one-time recording or a series recording is the same:

- 1 If you have found a program that you would like to record in the Guide, highlight it and press the Record button on the remote control. The recording options appear and include One-Time and Series. Both have additional options you can customize.



- 2 For Series Recordings, arrow over to Series.

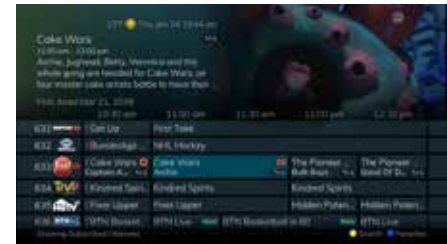
- 3 The Series Recording Options will display.

- Choose how many episodes to Keep at Most at any given time. The default option is 3 episodes. Options are 1-10 or All episodes. Use the Left/Right arrow buttons to make your selection.
- Choose the Show Type you wish to record. You can record All episodes of a program or only New episodes.
- Choose when to Start Recording. You can begin 'on time' when the program is scheduled to begin, or you can choose to start the recording up to 30 minutes early.
- Choose when to Stop Recording. You can stop the recording 'on time' when the program is scheduled to end, or you can choose to stop the recording up to 60 minutes later.

Recording From the Guide (cont'd...)

- Choose the Folder where you want to save the recording. By default it will save to 'All Recordings', but you can choose another existing folder or create a New Folder.
- Choose whether to AutoTune.
- Arrow down to Create Series Recording and press OK on the remote control to save your changes. To cancel changes, press the Exit button on the remote control.

- 4 A Red circle containing two Red half circles will display in the Guide, indicating the program is part of a series recording.



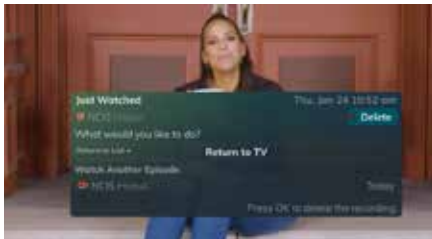
- 5 To edit a Series Rule, press the List button on the remote control 3 times to view Series Rules.

Watch a Recorded Program

- 1 To access a list of recorded programs, press the List button on the remote control.
- 2 From the list of recordings, use the up/down arrow buttons to choose the folder containing the recorded program you want to watch. When you highlight a program it expands to show more information, or you may need to press the Info button, depending on your Settings.



- 3 To start playback of the recording, press the Play or OK button on the remote control.
- 4 If the program is one that has been previously viewed, you may be asked if you want to Resume playback from the last position or Restart from the beginning. You can also Exit to the Recordings List.
- 5 As you play a recording, you have the ability to Fast Forward, Rewind, Pause, Skip Back, Skip Ahead, or Stop the playback.
- 6 When you reach the end of the program, you will be asked "What would you like to do?" Your options are to select Delete, Return to List, or Return to TV. If the recently watched recording was a series recording, you will also have the option to Watch Another Episode.



Reminders

Your television can be set to remind you when a program is about to start, and to automatically tune to a program you don't want to miss.

- 1 To set a reminder, press the Guide button and use the arrow buttons to find and highlight the upcoming program you wish to flag with a reminder. Press the Record button on the remote control.
- 2 Arrow over to select Reminder.
- 3 Customize your settings for a one-time reminder, new episode reminders, or a reminder for all program airings. You can select how many minutes before the program starts that you want to be reminded, and whether to automatically tune to the channel when the program starts. Arrow down to Create Reminder and press OK.
- 4 A reminder icon will appear in the Guide next to that program.
- 5 A reminder popup will appear at the top of your screen at the designated time. To tune to that program, press OK on the remote. If you have set an AutoTune, it will tune automatically when the program starts.

Working With Your cDVR

You can easily tell what your cDVR is doing by pressing the OK button. When you see the red light indicating that something is being recorded on the cDVR, you can quickly find out what program is recording.

- 1 Press the OK button on the remote control to see what is Now Playing.
- 2 You may view any of the listed programs by using the up/down arrow keys on the remote and pressing the OK button. If a program is currently recording on another channel, you can choose to view it, while it is still being recorded.
- 3 When you view the recording program, the system will start at the last time you viewed that program. You have access to Rewind, Skip Back, Skip Ahead, and Fast Forward to move within the recording.

cDVR (Cloud Digital Video Recorder)

The cDVR is the safest place to store your favorite recordings. More space, plus more streams, means more TV options for you and your family. Record new shows and play back older recordings, all at the same time.

Storage options include:

100GB – 1 Stream
500GB – 5 Streams
1TB – 10 Streams

Favorites

If you like to be able to surf within only a specific set of channels, you can create Favorites lists. By default, your set top box has grouped channels into several pre-set Favorites lists, including All Channels, Subscribed Channels, Movie Channels, Sports Channels, Music Channels, Entertainment Channels, Kids Channels, News Channels, Business News Channels, Infotainment Channels, Religious Channels, Regional Channels, and HD Channels. You may create up to five additional Favorites lists.

- 1 Press the Menu button to access the main menu. Use the arrow buttons to move down to highlight Settings, then arrow over to Edit Favorites. Press OK.
- 2 All available channels will display. Use the arrow buttons to move through the list of channels. When you are on a channel that you want to add to your list, press the OK button to mark it.
- 3 To name the list, press the Yellow button on the remote control.
- 4 Arrow down and select Submit your favorite selections.
- 5 To Save your Favorites list, press the Blue button on the remote and press OK. You will get a message that your Favorites list has been saved.
- 6 To Discard a Favorites list, press the Red button on the remote control.
- 7 Press the Exit button on the remote control to leave the menu.

To access Favorites, enter the Guide and press the Blue button on the remote control. Press the Blue button multiple times until you get to your preferred favorites channel list.

ManageMyTV

This online cDVR Management program is included with your TV subscription and works in conjunction with your cDVR. Search for a specific program, set up your recordings, and access the program guide data from any internet-connected device. Detailed instructions can be found on our website at gondtc.com/myservices.

Apps

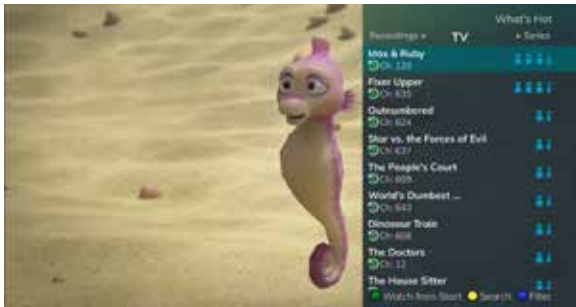
The Weather app allows the current weather statistics to be viewed through multiple guides and menus. The shortcut key from live TV is the Red button. From there, you can view the Forecast with the Green button and the Radar with the Yellow button.

The What's Hot app gives you a whole new way to find something to watch! The shortcut key from live TV is the Yellow button; press OK and arrow down to select What's Hot. This is a list of the current, most-watched TV programs on NDTC TV. You can also see the most popular Series and Recordings.

Restart TV service allows you to Restart a TV program that is already in progress. Running late and missed the beginning of the news? Restart it! In the Guide, on the bottom right, the Green Watch from Start button indicates a Restart TV Channel. From the Guide, select the Green button on your remote to restart a program already in progress.

- 1 In the Guide, highlight a Restart TV indicated channel and press the Green button on the remote. This will restart the program from the beginning. You can record the program or use the Fast Forward, Rewind, Skip Ahead, and Skip Back functions.
- 2 From live TV, press the yellow button then OK to access the What's Hot App. Arrow down to Select and Highlight any program that has the Green Watch from Start button at the bottom to Restart that program already in progress.

cDVR service is not required to watch Restart TV. Even customers with a non-cDVR STB can take advantage of this great service!



Phone


Subscribers to NDTC phone service and Caller ID get a screen popup on their TV announcing incoming calls. The shortcut key to the Phone app from live TV is the Green button. You can view Caller ID, listen to Voicemail messages (on your TV!), and view any system messages that have been sent from NDTC.

On Demand & PPV

On Demand & Pay-Per-View provide the ability to purchase movies, music, sporting events, and other special events from the comfort of your home! The On Demand button on the remote control opens the Library to view all categories that are available. Use the arrow key to go down to the Movies on Demand category to view only movies. Pay-Per-View events are shown on channel 399 in SD and some events are shown on channel 999 in HD.

Be aware that some events have ratings of Adult and TVMA. Remember to set your Parental Controls to block any programs or titles that you don't want shown.



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