

# Customer Service Survey



**1. Rate your experience with NDTC's Customer Service when you ordered high speed internet:**

	Excellent	Good	Fair	Poor
Courtesy & Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Explaining Charges & Billing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**2. Rate the NDTC technician on the installation of your high speed Internet:**

	Excellent	Good	Fair	Poor
Courtesy & Professionalism	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledge & Workmanship	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**3. Was there anything else NDTC could have done or given you to make accessing your high speed Internet easier?**

Yes, I would have liked: \_\_\_\_\_  
\_\_\_\_\_

No, everything worked fine.

**4. Rate your overall experience with adding high speed Internet service from NDTC:**

Excellent	Good	Fair	Poor
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

**5. Additional Comments:** \_\_\_\_\_  
\_\_\_\_\_

**Name:** \_\_\_\_\_

**Phone:** \_\_\_\_\_

Your name will be entered in a quarterly drawing for a \$5.00 credit towards your NDTC bill.  
Please return to NDTC, PO Box 180, Devils Lake ND 58301 or go online at [www.goNDTC.com](http://www.goNDTC.com) and complete survey.